

BRIEFING NOTE: Launch of new confidential helpline for survivors of child sexual exploitation in Rotherham

This briefing note contains information about a new confidential helpline which has been set up as a single point of contact for victims and survivors of sexual exploitation in Rotherham.

Helpline details

The Rotherham sexual exploitation helpline is being provided by national charity, the NSPCC, on behalf of Rotherham Borough Council.

It is a single point of contact for all survivors of sexual exploitation – both past and present, and of all ages, genders and backgrounds – who are seeking help and support.

Trained counsellors will staff the helpline, listening to people to understand their individual needs and ensuring they are put in touch with existing services for appropriate ongoing support (further detail about how this will work in practice is included below).

A confidential email address has also been created.

The 24-hour free helpline and email address will be staffed seven days a week, and can be accessed as below:

Freephone: 0800 7319256

rotherhamcsesupport@NSPCC.org.uk

The new service is part of an ongoing commitment by Rotherham Borough Council and local partners to improve the support available to survivors of abuse.

The helpline will be promoted across the borough, as part of an awareness-raising campaign.

Where appropriate partner agencies are asked to promote the helpline on their own websites (suggested text below).

Rotherham sexual exploitation helpline

A single point of contact for all victims and survivors of sexual exploitation in Rotherham, provided by the NSPCC.

The free confidential helpline and email address is available 24-hours-a-day, seven days a week. It can be accessed as below:

Freephone: 0800 7319256

rotherhamcsesupport@NSPCC.org.uk

FURTHER INFORMATION

For more information about the helpline please contact:

Clare Burton, Operational Commissioner for Rotherham Borough Council
(01709) 254835 / clare.burton@rotherham.gov.uk